

**By the Judgement of 17 February 2026 No. 7-II, the Constitutional Court assessed constitutionality of Article 26<sup>1</sup> (items 3 and 4) of the Law of the Russian Federation «On the Protection of Consumers Rights»**

The specified legal provisions were the subject of consideration insofar as they serve as the basis for resolving the issue of the place and method of returning goods of proper quality purchased by a consumer on the seller's website, including in cases where the place of return of the goods, determined by the seller with a condition requiring the personal presence of the consumer (or their representative), is located outside the locality to which the goods were delivered and in which that consumer has their place of residence (place of stay).

The contested legal provisions were recognised as not conforming to the Constitution, since they do not establish for the consumer the possibility of returning goods of proper quality, purchased remotely (in particular, via the Internet), by a remote method.

Pending the introduction of appropriate legislative changes, the return of goods of proper quality sold remotely shall be performed by any method at the buyer's discretion (remotely, or by the method specified by the seller at the time of sale of the goods, or by the method requested by the buyer), which allows for the verification of the condition of the returned goods upon their receipt by the seller, including through the services of a carrier or a communications organisation (provided that the buyer themselves assumes the risk of accidental loss or damage to the goods during their delivery, and also bears the transportation and other costs associated with delivery).